

**Experience
Change**



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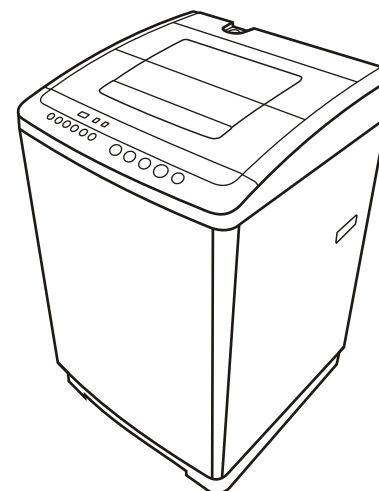
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COVER 4

**Experience
Change**



Owner's manual



**MODEL:
DIGI DOLPHIN DLX**

FULLY AUTOMATIC WASHING MACHINE

Please read this instruction manual carefully before operating your machine. Retain it for future reference. Record model name & serial number of the machine. Please quote this information when you require service.

COVER 1

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⚠ WARNINGS

Never put your hand(s) into the Wash/Spin Tub while the washer is operating.

- If you reach into the Wash/Spin Tub, it can cause injury.
- If the Wash/Spin Tub dose not stop within 15 seconds after the Washer Lid is opened, turn the washer off immediately and call a service person.



Never wash items stained with benzene, kerosene, thinner or gasoline.

- It may cause a risk of fire or explosion.



Do not allow children to play on or in the washer.

- If a child accidentally falls in to the Wash/Spin Tub, serious injury could occur.



Do not install the washer in the bathroom or very humid place.

- It may cause a malfunction or an electric shock.



Be sure not to splash or pour water on the Control Panel.

- It may cause a malfunction or an electric shock.



Be sure to connect Power Plug and Power Cord properly.

- Be sure to plug the Power Cord into a proper socket-outlet for the washer.
- An improperly attached plug may catch fire.
- Never disconnect by pulling the cord. Hold the plug as you pull it out.
- Never use a damaged Power Cord.
- Never connect and/or disconnect the Power Plug with wet hands, it may cause an electric shock.
- Wipe the Power Plug with a soft cloth and remove any dust to prevent a risk of the accidental fire before plugging into the socket-outlet.
- Do not plug two Power Cords in one socket-outlet.



Be sure not to bring any type of flame near the washer or put lit cigarettes or volatile materials on the top of the washer.

- It may deform the washer or catch fire, because this washer has a large number of plastic parts.


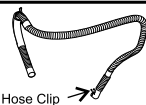
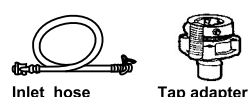
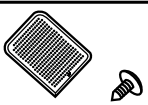


Do not allow your washer to be repaired by an unqualified service person.

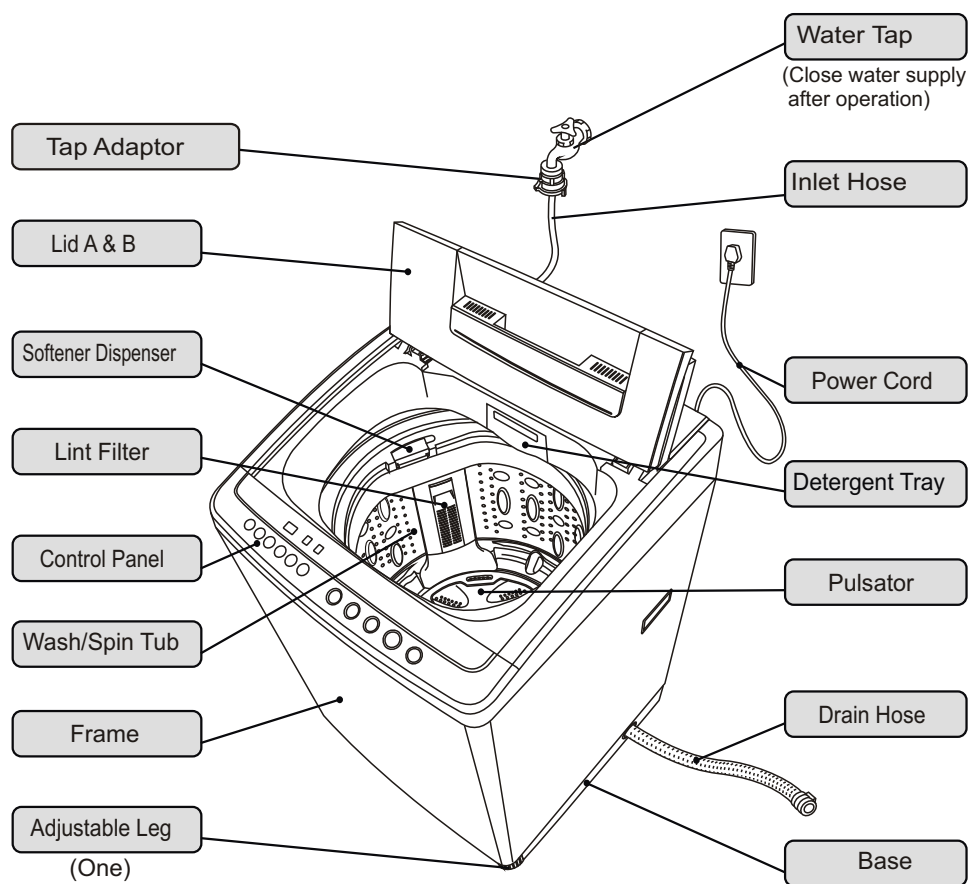
- It may cause a risk of accidental fire.
- If the washer operates abnormally, it may cause injury.



ACCESSORIES

Instruction manual	Drain Hose	Inlet Hose With Tap Adaptor	Rat Mesh with Screw
			

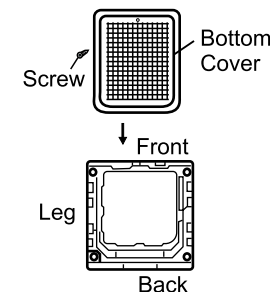
NAME OF PARTS



INSTALLATION INSTRUCTIONS

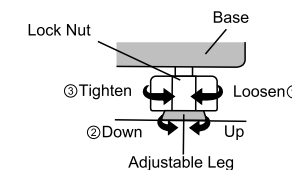
Installing the Bottom Cover

1. Unplug the Power Cord of the washer.
2. Gently lay down the front side of washer on a soft mat or cushion. (Be careful not to dent the Frame.)
3. Insert the attached Bottom Cover into the hooks of Leg by straightly pushing until it reaches into the front hooks.
4. Fasten the Bottom Cover with a screw.
5. Gently set the washer upright.



Location of Washer

1. Choose a dry location out of sunlight for the washer.
 2. Install the washer on a stable and level surface.
3. Adjust the Adjustable Leg of washer if necessary to make the washer level as shown in the figure.
- The maximum permissible inclination of the supporting surface is 2 deg .



Be careful to observe the voltage rating

Do not use the plug socket and wiring equipment for more than the rated capacity.

When you use the socket or wiring for more than its rated capacity by connecting multiple appliances, it can cause fire due to overheating.

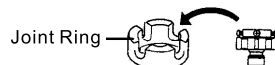
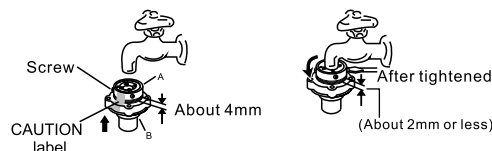
CAUTION:

- Do not block the ventilation openings on the bottom of washer by carpeting when the washer is installed on a carpeted floor.

INSTALLATION INSTRUCTIONS

How to Attach the "Tap Adapter" Hose Joint

1. Loosen the four screws and slide the top of the "Magic" Hose Joint (section A in the figure) onto the faucet. Then, securely tighten the four screws provided with the "Magic" Hose Joint by using a screwdriver to secure the top of the joint to the faucet.
 2. Remove the CAUTION label from the "Magic" Hose Joint.
 3. Turn the male coupler on the joint (section B in the figure) clockwise to attach it securely to the top of the joint (section A in the figure).
- The appliance is to be connected to the water mains using new Water Supply Hose and "Magic" Hose Joint and old hose-sets should not be reused.

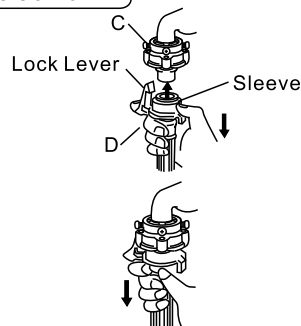


CAUTIONS:

- If outer diameter of faucet is larger than calibre of the Joint Ring, loosen the four screws and remove the Joint Ring from the "Tap Adapter" Hose Joint
- Cold water supply hose : Do not use water which is hotter than 50 °C.
- Hot water supply hose : Do not use water which is hotter than 65 °C.

Connecting the Water Supply Hose to "Tap Adapter" Hose Joint

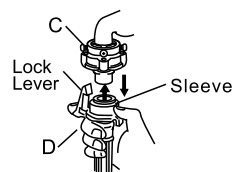
1. While pushing the sleeve on the female coupler (section D in the figure) of the joint down with your fingers, connect the female coupler to the male coupler (section C in the figure).
2. Release the sleeve, then push the Water Supply Hose up into the "Tap Adapter" Hose Joint until it clicks into place.
3. Pull the Water Supply Hose down to make sure that it is securely attached.



How to Detach the Water Inlet Hose

Please read the following procedure in order to avoid spilling water when detaching the Water Supply Hose.

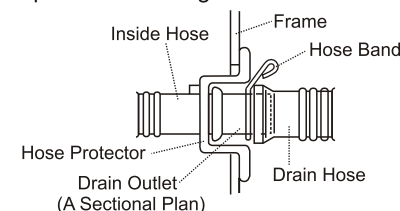
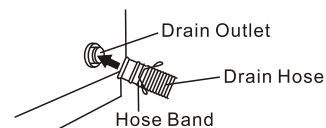
1. Turn the faucet off.
2. Press the POWER ON/OFF button to turn the power on, the NORMAL button and the START/PAUSE button.
3. Press the POWER ON/OFF button to turn the power off 15 seconds later.
4. While pushing the lock lever and the sleeve on the female (section D in the figure) of the joint down with your fingers, detach the female coupler from the male coupler (section C in the figure).



INSTALLATION INSTRUCTIONS

Installing The Drain Hose

Set the clip part of Hose Band sideways to prevent touching the frame which may cause a vibration noise.



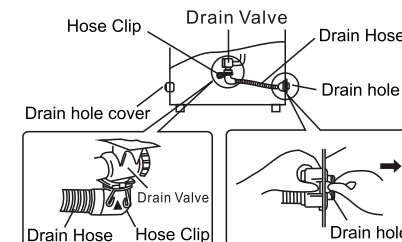
Changing the Drain Hose Direction

You can change the direction from right side to left side.

NOTE:

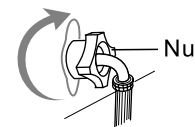
Put gloves on to prevent injury of your hands when changing the Drain Hose direction.

1. Unplug the Power Cord of the washer.
2. Detach the Back Cover by loosening screws at the back side of the washer. Detach outer Drain Hose and gently lay down the front side of washer on a soft mat or cushion.
- Be careful not to open the Washer Lid and dent the frame.
3. Detach the Cap from the left side of frame.
4. Loosen the Hose Band and pull the inner Drain Hose out of the Drain Valve. Pull the Hose Band out of the inner Drain Hose.
5. Remove right and left Tabs of Drain Outlet one side by another side pushing the Tabs both in side and outside and pull the Drain Hose out toward outside of frame.
6. Let the inner Drain Hose through outside of left hole and set the protrusive guard of inner Drain Hose to the square cutting part of frame, then attach the Drain Outlet of the hose until fitting the Tabs certainly to the frame.
7. Connect the inner Drain Hose to the Drain Valve in place and fix the Hose Band as shown below.
- If you do not attach correct position marked with ▲, it can damage the inner Drain Hose and cause a water leaking through the torn position.
8. Attach the Cap to the right hole.
9. Reattach Back Cover and gently set the washer upright.

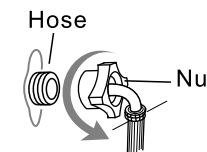


Installing the Water Inlet Hose to the Washer

Turn the nut clockwise till the nut turned tight while holding the hose.



Turn the nut counterclockwise after turning the water tap off when you want to detach the water supply hose.



NAMES AND FUNCTIONS OF CONTROL PANEL

DETERGENT Indication

- These are the spoon indications of the DETERGENT volume.
- Refer to "DETERGENT AND LOAD RECOMMENDATIONS" on page 9.

TIMER and PRESET Indicators

- This indicator shows remained time during washing.
(E.g.) Remaining time is 20 minutes
- This indicator shows when the washing is finished during presetting.
(E.g.) Finish washing 2 hours later
- When setting SOAK and WASH process, this indicator shows the time of you set.
(E.g.) Washing time is 10 minutes
- When abnormal conditions occur, the indicator will indicate warning.
(E.g.) Water does not flow

RINSE Indication

- This indicator shows rinsing times.
(E.g.) Rinsing 2 times

SPIN Indication

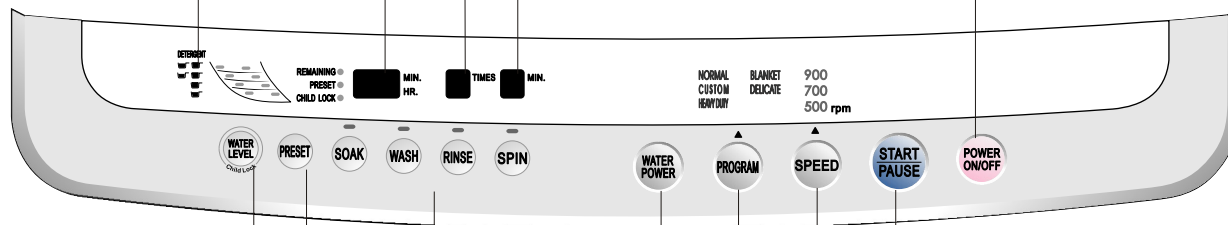
- This indicator shows spinning time.
(E.g.) Spinning time is 9 minutes

POWER ON/OFF Button

- To turn the power on, press the POWER ON/OFF. When you want to turn off the power, press the POWER ON/OFF again.
- When washing has finished, the power will be turned off in 5 seconds automatically (Except setting remained water draining function).
 - If you leave the washer turning on without starting the operation, the power will be turned off in 10 minutes by itself.

WATER LEVEL Button CHILD LOCK Function

- You can choose the appropriate water level that matches the load size.
- You can set CHILD LOCK function. Refer to CHILD LOCK function at page 16.
- Different water levels for washing rinsing optional. Detailed operation please refer to Page 15.



START/PAUSE Button

- This button can be use to start the washer operation.
- This button can also be used to temporarily stop the washer operation.
- To restart the washer operation, press the START/PAUSE button again.

NOTES:

- This is not a CANCEL button.
- If you want to delete the End Buzzer, press the START/PAUSE button and hold down for about 4 seconds until beeping stops.

PRESET Button

- Press this button to preset the finish time of washing.
- The number indicated means the finishing time of washing.
- Preset function could not be used for DELICATE course.

PROCESS Button

- The PROCESS Button can be used to set a variety of wash programs.

WATER POWER Button

- Press WATER POWER button to adjust water current during washing or rinsing. Press it once more, the digital indicates " H0 (standard water flow), H1, H2, H3, H4, (stronger. H4 is the strongest); L1, L2, L3, L4 (weaker, L4 is the weakest).
- And this function could not be set for DELICATE or BLANKET course.

PROGRAM Button

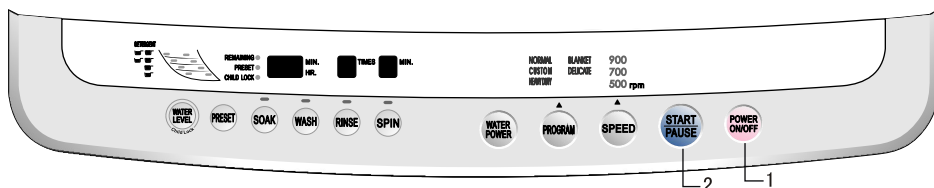
- To choose the washing program press PROGRAM button.
- NOTE:**
- If you choose the NORMAL, HEAVY DUTY or CUSTOM course, the washer will automatically begin the FUZZY operation.

SOFT SPIN Button

- You can choose three kinds of spin speed 500,700,900 rpm.

NORMAL USAGE

Procedure

















Preparation:

Connect the Drain Hose. Connect the Water Supply Hose to the faucet and turn the faucet on. Plug the Power Cord into a socket-outlet. Load the laundry into the washer.

- Make sure that screws of "Magic" Hose Joint are tighten before opening the faucet. If screws are loose, it may cause water to leak.

1. Press the POWER ON/OFF button.
2. Press the START/PAUSE button.
 - Sensor tests the clothes weight automatically. (For NORMAL, HEAVY DUTY, CUSTOM). Auto choose the proper Water Power, Water Level, Wash and spin time, rinse times.
3. Use recommended amount of detergent as shown in chart.

DETERGENT AND LOAD RECOMMENDATIONS

Water Level								
Water Volume (Approx. L)	16 L	25 L	30 L	36 L	42 L	49 L	55 L	60 L
Detergent Indicators					 		 	
Powdered detergent volume (g)	10~25		25~35		35~50		50~70	
Other detergent volume	You may adjust the detergent volume according to the type of detergent-follow recommendations on package.							
Softener qty (ml)	18 ~ 20		22 ~ 24		24 ~ 26		27 ~ 29	

- You can use softener, pour the softener slowly to Softener Dispenser before washing.
- Too much detergent causes poor rinsing and too little detergent causes poor washing.

4. Close the washer lid.

- The washer will alarm and stop working before spinning if the washer lid is not closed.

HOW TO USE BLANKET PROGRAM

For washing blanket and other bulky items.

- The water level will be changed to 8 automatically when BLANKET course set. While you can adjust it from level 5 to level 8 by hand according to the blanket or the bulky items size.

Procedure

1. Press POWER ON/OFF button and open the washer lid.
2. Press PROGRAM button continuously and choose the BLANKET course (The BLANKET Light flashes).
3. After the detergent is dissolved with proper amount of warm water (approx. 30℃), pour it into the tub of the washing machine.
4. Fold up the blanket as the method showed in the figures below and put it into the washing tub.
5. Press the START/PAUSE button.
6. Close the washer lid.
 - The washer will stop working automatically before spinning if the washer lid is not closed.
 - The buzzer will alarm at the end of operation and the power will be switched off automatically in 5 seconds.
 - Then please shut water supply and clean the filter.

How to fold up the blanket and put it into the washing tub.

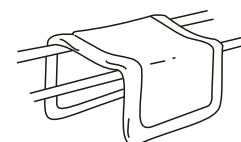
- 1 Fold in two by the long side
- 2 Fold 4 times in the same direction
- 3 Roll up the blanket.
- 4 Put it into the wash tub with the edge downwards

Wash Finish

Take out blanket and hang it up.

NOTICE:

- Clean the dirty side by hand firstly.
- Use proper volume detergent.
- It is better to clean dirty by warm water (approx. 30℃).
- If the blanket floats out during washing, please press START/PAUSE button, the washer will stop working temporarily. Then, please push the blanket down, and press START/PAUSE again to continue washing.



PROGRAM CHOOSING GUIDE

PROGRAM	WASH POWER	SUITABLE CLOTHE	OPERATION STATUS FOR THE PROGRAM		
			WASHING TIME(min.)	RINSING TYPE	SPINNING TIME(min.)
NORMAL	Standard	Normal clothes	5~12	Water Saver Rinse 2 times	5~6
CUSTOM	Standard	Kinds of clothes	Soak 10 + Wash 10	Water Saver Rinse 2 times	5
HEAVY DUTY	Strong	Dirty clothes like working coat	7~14	Water Saver Rinse 2 times	7~8
BLANKET	Blanket	Blanket or Bulky	12	Water Saver Rinse 2 times	8
DELICATE	Soft	Women underwear, articles with embroider	6	Water Saver Rinse 2 times	2

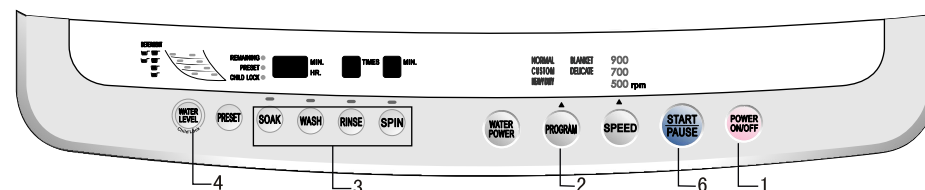
- Possible the total time is not same due to different water pressure.
- Shower rinse could be changed as Water Saver Rinse .or overflow rinse
Please see Page 15 instructions SHOWER RINSE.

THE PREPARATION OF LAUNDRY BEFORE WASHING

- Make sure that nothing remained in pocket. (Pin, coin or something like possibly damage clothes or washing machine, and the extra noise occurred may cause trouble to washing machine).
- Overturn the clothes to get rid of scraps.
- Wool items like women underwear, articles with embroider, nylon etc, should be placed in a laundry net for extra protection.
- Close the fastener and tie loose laces.
- Brush the dirty parts like dust, sand.
- Put light clothes down. Please pause operation and push it into water when it floats up.
- Please separate washing white clothes from coloured clothes, coats from underwear.

HOW TO USE CUSTOMIZED PROGRAM

You can set WASH, RINSE, SPIN and adjust operating time freely according to your habit or laundry.



Procedure

1. Press POWER ON/OFF button .
2. Press PROGRAM button to Select the **program** you want.
3. Press the PROCESS button to select the process and time .
Press PROCESS button choose your like cycle. The light moves right one by one when press.
 - SOAK time indicating
0 → 5 → 10 → ... → 35 → 40 Min. (This function is not available for DELICATE/ BLANKET program).
 - WASH time indicating
0 → 1 → 2 → ... → 19 → 20 Min.
 - RINSE times indicating
0 → 1 → 2 → → 4 (The number means times).
 - SPIN time indicating
0 → 1 → 2 → ... → 8 → 9 Min. (Except the DELICATE program).
0 → 1 → 2 → 3 Min. (For DELICATE program).
4. Press WATER LEVEL button, choose proper water level .
 - Putting detergents.
5. Close the washer lid.
6. press the START/PAUSE button.
 - At the end of working the buzzer will sound
 - The CUSTOM **program** could be remembered.

HOW TO USE PRESET WASHING

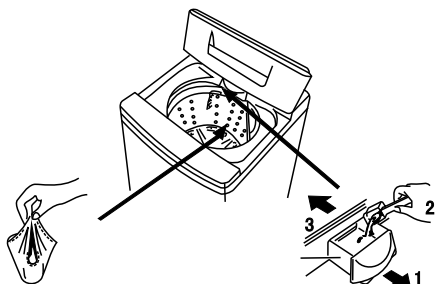
- The preset time means the ending time of washing.
- Before using Preset Washing, please make sure of opening water supply, drain hose to avoid water leakage.

Procedure

1. Press POWER ON/OFF button .
2. Select PROGRAM or PROCESS as needed.
3. Press the PRESET button to select the time of ending.
4. Select water level if necessary.
 - Putting detergents.
5. Close the washer lid.
6. Press the START/PAUSE button.
 - After the PRESET is started, the corresponding light will be turned on, and other lights get turned off around one minute latter.
 - Preset function could not be used for DELICATE program.
 - To check the Preset procedure, please press PRESET button, the procedure will be indicated for 5 seconds.
 - To cancel the preset, please shut off the power.
 - To change the preset time, please re-preset after cancel of it.

HOW TO USE DETERGENT WHEN PRESET WASH

- You can put powder detergent directly to Detergent Tray or put it directly to wash tub wrapped with handkerchief.
- Pour liquid detergent or bleach to the hole on pulsator. Do not pour it directly to laundry, otherwise possibly cause depigmentation.
- Dilute the Softener with twice water, pour it into Softener Dispenser on the balance ring.
- Do not use Soap since it is difficult soluble.



CARE AND MAINTENANCE

Clean washing machine

Use soft clothing to wipe off the water or dirt on the surface of the washer.

- Detergent, propellant and other chemicals are not allowed to use to avoid the damages on the surface.
- Do not spray water directly to the washer body.



Clean the water inlet Valve

(Suggest clean it every 6 months)

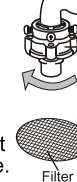
After long time use, the water inlet mesh bag may be blocked with crud, please load off the water inlet hose, take out the water inlet mesh bag from the water inlet valve, clean the mesh bag, then assemble the mesh bag in the valve and load the water inlet hose.



Clean " tap adaptor" hose joint filter

(Suggest clean it every 6 months)

1. Pull the water inlet hose out.
2. Turn off the revolver according to below figure.
3. Load off the " Magic " Hose Joint filter and clean the crud with a toothbrush.
4. Install the clean " Magic " Hose Joint filter to revolver and water inlet hose.



Clean lint filter

(Suggest clean it every week)

1. Take out the lint filter.
 2. Pull out the scraps and wash the lint filter in the water.
 3. Install the Filter (aim the frame claw to the groove below).
- (Lint Filer is easy destroyed parts).



VARIOUS FUNCTIONS

WATER LEVEL SETTING

Washing with low level water and rinsing with high level water will help more clean washing and completely rinsing.

Method of setting

Press WASH button to set wash time, press WATER LEVEL button to set water level for wash, press RINSE button to set rinse times. Then press WATER LEVEL to set water level for rinse, press SPIN button to set spin time, press START/PAUSE button to start. By this, wash and rinse will work according to the water levels set separately.

TWO CLEAN STEPS FUNCTION

The washer will start washing when water to the level below 2 levels as set. By this, the washer starts working with more density of detergent.

- This function won't be effected when select level 1 or level 2 water, and DELICATE or BLANKET program.
- When SOAK is selected, this function will not be effected after soaking.

HOW TO DRAIN REMAINING WATER

When select this function, in 9 minutes after the working finished, the drainage valve will open to drain out the remained water inside. This will avoid freezing inside and applicable in winter when temperature below 0°.

Method of setting

Press POWER ON/OFF button to switch on the power, and press SPIN button for 4 seconds till a sound from buzzer. To restore it, repeat above or pull out the plug.

MULTIPLE WATER POWER FUNCTION

Press SET button to adjust water current during washing or rinsing. Press it once more, the digital indicates " H0 (standard water power), H1, H2, H3, H4, (stronger. H4 is the strongest); L1, L2, L3, L4 (weaker, L4 is the weakest).

And this function could not be set for DELICATE or BLANKET program.

VARIOUS FUNCTIONS

CHILD LOCK FUNCTION

This function avoids child open the washer.

Method of setting

Press POWER ON/OFF button to switch on the power, and press WATER LEVEL button for 4 seconds till a sound from buzzer. To restore it, repeat above or pull out the plug.

- When CHILD LOCK was set, the CHILD LOCK on control panel lights, and indicates E5 and buzzes if washer lid open for 5 seconds during washing.

PROCESS CHANGING

The process no started could be changed during working. No need to switch off the power to re-set the function. For example, you can change rinse times during washing directly.

DELETE THE END BUZZER

If select this function, the buzzer will not sound at the end of working. This is suitable for washing clothes at night.

Method Of Deletion

Press POWER ON/OFF button to switch on the power, and press START/PAUSE button for 4 seconds till a sound from buzzer. To restore it, repeat above or pull out the plug.

MEMORY BACK-UP


The washer machine is running when suddenly power off. After power on, the washing machine will automatically begin its work and automatically complete the remaining process.

REMEMBER FUNCTION

When select NORMAL, CUSTOM or HEAVY DUTY, 15 seconds after starting, the machine will remember this program and starts same next time working.

- This function is not available for DELICATE/BLANKET course.
- PRESET and WATER LEVEL will not be remembered.
- The Soak, Wash, Rinse and Spin for CUSTOM program could be remembered.
- The memory will be lost if pull out the plug.

TROUBLE SHOOTING GUIDE

 **WARNING** If a malfunction should occur during the washer operation, first check the following items before calling a service-person or dealer.

Trouble Indication

When the following problems occur, the microcomputer will detect the abnormal condition and an electronic buzzer sounds for approximately 10 seconds and the indicators flash as shown below. At the same time, the washer stops operation.

NOTE: The trouble indicators can be released by pressing the START/PAUSE button once if you want to release the emergency stop. Then press the START/PAUSE button again to restart the operation.

Kind of Trouble	Trouble Indication	Where to Check
The washer does not work at all.		Press the POWER ON/OFF button. Press the START/PAUSE button. Press the PRESET button. Check whether power failure occurs. Check whether the fuse or circuit breaker has been activated.
Water does not flow into the Wash/Spin Tub.	E1	Turn the water supply faucet on. Check whether the water supply has been cut off. Check whether the metal filter of the Water Inlet is clogged. Check the washer has been freezing. Check whether water pressure is too low.
Water does not drain out.	E2	Check the Drain Hose for any obstructions. Check whether the Drain Hose is clogged.
The washer does not spin.	E3	Check whether the laundry is clumped on one side of the Wash/Spin Tub. Check whether the washer is on the level surface.
	E4	Close the Washer Lid.
The buzzer keeps beeping.	E5	Check whether the CHILD LOCK is set. Close the Washer Lid.
Other troubles.	EA EC	Press the POWER ON/OFF button to turn off the power, call your service-person or dealer.

NO TROUBLE CONDITIONS

1. During Washing or Rinsing, water can come in Wash tub. This is possible due to water level decrease in wash tub.
2. Spin Tub stops or turns intermittently at the beginning of Spin. This is intermittent spinning for better spin effect and to avoid unbalance condition of Spin Tub.
3. During Spinning, sometimes water comes in Spin tub and rinsing start. This is due to unbalance Spin Tub. This program resolves unbalance condition.
4. There is water sound from Spin Tub. This is because there is balancing liquid in Spin Tub Balancer ring. It is for reducing vibration of spinning.
5. Control panel remains warn after Power is switched OFF. This is due to heat in electrical parts below Control Panel.

SPECIFICATIONS

Net Dimension	570 (W) x 630 (D) x 950(H) mm.
Net Weight	37kg
Water quantity (HIGH)	60kg
Power Source	230V, 50 Hz
Power Consumption	250W (Wash)
Required Water Pressure	0.03 Mpa ~ 0.8 MPa (0.3 kgf/cm ² ~ 8 kgf/ cm ²)

Branch Network

NORTH ZONE

DELHI: 011-39996369 GURGAON: 0124-4201250/54 CHANDIGARH: 0172-5074588
JAIPUR: 0141-4085010 KARNAL: 9254304822 LUDHIANA: 0161 5032738/39/740/741
AGRA: 0562-3201515 LUCKNOW: 0522-4017315 DEHRADUN: 0135-3248805
JODHPUR: 0141-3268934, 3248934 JALANDHAR: 0181-5020297 VARANASI: 0542-2363383
JAMMU: 0191-2431759 GHAZIABAD: 0120-4162000

SOUTH ZONE

CHENNAI: 044-26209378/2629379 BANGALORE: 080-32941177/66/44
COCHIN: 0484-3113155/66/77 HYDERABAD: 040-32449623, 32446200
COIMBATORE: 0422-2333146 MADURAI: 0452-3268866/27 VIJAYAWADA: 0866-3248833/55
VIZAG: 0891-2732037 HUBLI: 0836-3246644/55, 4250971
MANGALORE: 0824-2491388 CALICUT: 0495 - 3233511/22 WARANGAL: 0870- 3293300/11

EAST ZONE

KOLKATA: 033-44031400 BHUBANESHWAR: 0674-2597281 RANCHI: 0651-2340362
ASANSOL: 0341-2221017 GUWAHATI: 9954746944 PATNA: 0612-6457897

WEST ZONE

AHMEDABAD: 079-26400418/26408976 AURANGABAD: 0240-2471201
BHOPAL: 0755-3206631 BARODA: 0265-2359084/3249443 SURAT: 0261-2461569
RAJKOT: 0281-2465041 GOA: 0832-2462554 RAIPUR: 0771-2445196 THANE: 022-32162709
PUNE: 020-24260329/489 INDORE: 0731-2544537 MUMBAI: 022-40584600
NAGPUR-AKOLA: 0712-2543079 JABALPUR: 0761-3221556 NASHIK: 0253-2582703/704

WARRANTY TERMS AND CONDITIONS

FILL AND DESPATCH WARRANTY CARD ELSE THE WARRANTY VOIDS

VIDEOCON warrants to the purchaser of this Videocon Washing Machine that for a period of 24 months, commencing from the date of purchase, the company will repair or replace free of charge any part or parts of the Washing Machine except Top Lids, Inlet/Drain Hose and lint Filter, should the company be fully satisfied, in its sole discretion, that the defect/s is/are due to faulty material or workmanship only. The warranty will be governed by the following clauses :

1. This warranty is confined to the original products of the company only.
2. The company or their authorised service Agent / will repair / replace all parts failing due to faulty material or defective workmanship pertaining to the above Washing Machine.
3. Only the company or its authorised Service Agent / can service/repair/attend to install/reinstall the washing Machine. The list of Company's service centre is as printed overleaf.
4. If the machine is not repairable at the place of its installation then the decision of technician to call back the machine to Service Centre for repairs shall be final. In such cases it is the responsibility of Purchaser to bring the machine to the Service Centre.
5. For the units installed beyond the municipal limits of the jurisdiction of the authorised service a Company's authorized service station or the dealers of VIDEOCON as well as expenses incurred in connection with deputing of service personnel/technicians towards to and fro travel conveyance with deputing of service incidentals etc. will be borne by the customer.
6. Any change of location of the unit and / or change of ownership has to be done in consultation with VIDEOCON or its authorised service agent so that the warranty obligation for the remaining part of the warranty could be transferred to the new owners or the original purchaser but at the new location. The unit so transferred will be inspected by VIDEOCON or its service agent at the cost inspection charges.
7. Any damage caused during shifting will be repaired on chargeable basis. In the event of repair / replacement of any part/s of the set, this warranty will thereafter, continue and remain in force only for the unexpired period as per the warranty card issued at the time of purchase of the set. Moreover, the time taken for repair and in transit, whether under the warranty or otherwise, shall not be excluded from the warranty period.
8. This warranty will continue to be in force for the term herein specified, irrespective of what replaced may be provided under it, and such replacement shall not attract any fresh warranty unless specified.
9. The warranty extended herein is in lieu of all implied conditions and warranties under the law and is confined to the repair or replacement of defective parts and does not cover any consequential or resulting liability, damage or loss arising from such defects. Furthermore, the warranty in no case, shall extend to the payment or any monetary consideration whatsoever of the replacement or return of the Washing Machine as a whole.
10. The defective spare part/s shall be the sole property of company and will be collected by the Authorised Service Centre / Franchisee.
11. It shall be the discretion of the company to replace the required part with suitable and currently available part/s. The company may also use the substitute part for defective part.

WARRANTY TERMS AND CONDITIONS

12. The warranty does not cover any accessories external to the system or supplied by dealer.
13. The company's obligation under this warranty shall be limited to repairing or providing replacement of parts, which are found to be defective within warranty period.
14. Any defects in electrical installation on fittings outside Washing Machine shall have to be rectified by the purchaser only.
15. The company shall not be liable for any delay in rectifying the machine, in the event of non-availability of components and shall in no way be responsible for any losses, direct or indirect, arising out of the delay, if any.
16. If the machine is inspected by the authorized service center during warranty period and product is found free from any sort of damage/defect, Applicable visiting charges will be payable by customer.
17. Warranty shall stand ceased / cancelled if the machine is used for any type of commercial purpose.
18. The company is not responsible for any breakage or non - performance or delay in providing service due to strike, industrial/labour dispute, fire, accident, damage, restriction imposed by Government, Act of God, riot, war, etc. which are beyond the control of the company.
19. The warranty is issued subject to the jurisdiction of Aurangabad Court of law.
20. If any colored internal or external components are replaced there will be commitment to ensure that shades match with the original or other components. The replaced shades, patterns, tints may vary from the customer's unit due to continuous usage of unit. Any matching components changed at customer's request will be on chargeable basis except the component which are actually needed.

THIS WARRANTY IS NOT APPLICABLE IN ANY OF THE FOLLOWING CASES

1. The warranty card is not duly filled and mailed back to the service centre for registration by the purchaser, within 10 days of purchase.
2. The completed Warranty card is not presented to the company technician at the time of repair.
3. The machine is not used according to the instruction given in owner's guide.
4. Defects caused by improper use as determined by the company personnel.
5. Any repair work/installation is carried out by the person other than Videocon service centre/service agent.
6. Site (premises where the product is kept) conditions that do not conform to the recommended operating conditions of the machine.
7. The serial number is deleted, defaced or altered.
8. If the electrical power supply voltages, are not within the stipulated norms.
9. Any defects arising out of lightning, abnormal voltage, fire, accident, any acts of God or other circumstances beyond the control of the company while the machine is in transit or otherwise.
10. Defects caused by household pets, Rats, Cockroaches or any other animals or insects.

For any doubts or clarifications please contact us on-

TEKCARE INDIA PRIVATE LIMITED.,

15km. STONE, AURANGABAD-PAITHAN ROAD,

VILLAGE CHITEGAON, TALUKA PAITHAN,

AURANGABAD - 431 105,

MAHARASHTRA, INDIA.

PHONE No. - 02431 - 329271,329783

E MAIL : customercare@vgmail.in

Web : www.servicedelight.com

CUSTOMER COPY

Customer Name : _____	Service Registration at - _____ _____
Customer Address : _____ _____ _____	
Tel No. : _____ _____	
Dealer Name : _____	Dealer Bill Date : _____
Dealer Address : _____ _____	Bill No. : _____
Tel No. : _____	Set Serial No. : _____
Model No. : _____	
DOP : _____	
I accept the terms and conditions of warranty.	
Dealer sign & seal	Customer sign

CUT HERE

SERVICE CENTER COPY

Customer Name : _____	Service Registration at - _____ _____
Customer Address : _____ _____ _____	
Tel No. : _____ _____	
Dealer Name : _____	Dealer Bill Date : _____
Dealer Address : _____ _____	Bill No. : _____
Tel No. : _____	Set Serial No. : _____
Model No. : _____	
DOP : _____	
I accept the terms and conditions of warranty.	
Dealer sign & seal	Customer sign

CUT HERE

CSO AURANGABAD COPY

Customer Name : _____	Service Registration at - _____ _____
Customer Address : _____ _____ _____	
Tel No. : _____ _____	
Dealer Name : _____	Dealer Bill Date : _____
Dealer Address : _____ _____	Bill No. : _____
Tel No. : _____	Set Serial No. : _____
Model No. : _____	
DOP : _____	
I accept the terms and conditions of warranty.	
Dealer sign & seal	Customer sign
This card stands null and void if the Service Center copy of Warranty Card is not dispatched within 10 days of date of purchase (DOP) and duly signed by Authorized Dealer on date of purchase.	

Note : The after sale service shall be subject to the production of this card at the time of each servicing, either at the place of the customer or at any service center. In absence of this card, the company shall not be liable to provide after sale service as per the warranty norms.

SERVICE

☎ 1800 419 40 40 Landline/Mobile-Toll Free
☎ 39 40 40 40 Prefix the STD code of the state capital
SMS - 'SVC' to 53030
Keeping products Eco-Fit
IN CASE OF CONSUMER COMPLAINTS, PLEASE CONTACT : M/s TEK CARE INDIA PRIVATE LIMITED, 15 Km STONE, AURANGABAD PAITHAN ROAD, VILLAGE CHITEGAON, TALUKA PAITHAN, DIST.-AURANGABAD. - 431105, MAHARASHTRA, INDIA PH. NO.(02431) 329271,329783 E-MAIL: customercare@vgmail.in, WEBSITE: www.servicedelight.com GET REGISTERED BY SENDING SMS -'SVC' TO 53030

BUSINESS REPLY CARD

To,

AFFIX
PROPER
POSTAGE
HERE

BUSINESS REPLY CARD

To,

M/s. TEK CARE INDIA PRIVATE LIMITED.,
15km. STONE, AURANGABAD-PAITHAN ROAD,
VILLAGE CHITEGAON, TALUKA PAITHAN,
AURANGABAD - 431 105,
MAHARASHTRA, INDIA.
PHONE No. : (02431) - 329271,329783

AFFIX
PROPER
POSTAGE
HERE

COMMISSIONING REPORT

VIDEOCON WASHING MACHINE

Sale Date -

Model

Sr. No.

Dealer's Stamp

Service Engineer Mr.

1. PackingOK / DAMAGED
2. AccessoriesOK / MISSING / PART RECIEPT
3. Controls / Operations ExplainedYES / NO
4. DemonstrationGIVEN / NOT GIVEN
5. PerformanceOK / NOT OK
6. AppearanceOK / NOT OK
7. Noise LevelNORMAL / MORE

**Customer's Signature
And Postal Address**

SERVICE ENGINEER'S SIGN.

CUT HERE

CUT HERE

Location of Machine at customer's site	
Earthing Ensured / Not Ensured	
Free from high humidity	YES / NO
Free from direct water spray	YES / NO
Exposed to Direct sunlight	YES / NO
Drain hose connected	YES / NO
PLEASE POST THIS CARD IMMEDIATELY TO DOUBLE ENSURE THE SERVICE	
USE THREE PIN SOCKET ONLY 240V / 50HZ	

M/S
TEKCARE INDIA PRIVATE LIMITED,
15 km. STONE, AURANGABAD - PAITHAN ROAD,
VILLAGE CHITTEGAON, TALUKA - PAITHAN,
AURANGABAD - 431 105
MAHARASHTRA, INDIA

Affix
Postage
Stamp